



Ship Returns To:

ON THE THROTTLE PTY LTD
Attn: Return Dept.
PO BOX 6718 BC
BAULKHAM HILLS NSW 2153

RETURN/EXCHANGE FORM

IMPORTANT: You must call our customer service team on 1300 184 204 or email returns@onthethrottle.com.au to get an RMA number prior to shipping your item.

Original Order/Billing Address

RMA#	Invoice#
Name:	
Address:	
City:	
State:	Post code:
Email Address:	
Phone Number:	

Exchange Requirements For Item

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Reasons For Return:

- | | |
|---|--|
| <input type="checkbox"/> Change of Mind | <input type="checkbox"/> Warranty |
| <input type="checkbox"/> Faulty | <input type="checkbox"/> Incorrect Item Supplied |
| <input type="checkbox"/> Incorrect Size | <input type="checkbox"/> Exchange |

Returning Items

QTY	ITEM	SIZE	PRICE	REFUND/EXCHANGE
IF EXCHANGE PRODUCTS ARE UNAVAILABLE		<input type="checkbox"/>	PLEASE CONTACT ME	<input type="checkbox"/> REFUND ITEMS

Return / Exchange Checklist

PLEASE ENSURE ALL APPLY

- ☐ Product is new and unused and in original packaging
- ☐ Product box is not being used as shipping container
- ☐ Returns/Exchange form is included in box complete with RMA number

Return/Exchange Disclaimer: Here at On The Throttle, we want to make the exchange and refund process a hassle free experience. All items being returned for an exchange of goods, or full refund, must follow the On The Throttle return policy. Any product being returned must be in NEW and UNUSED condition, as well as in its ORIGINAL PACKAGING. We do not accept Dangerous Goods for return. On The Throttle return policy is subject to change at any time. The returns department at On The Throttle has the right to deny any exchange or refund of the item is deemed unfit for resale. For all the terms & conditions please visit our website. For any questions pertaining to returns, exchanges, or any other enquiries regarding policy, please contact us on 1300 184 204 or email at returns@onthethrottle.com.au